

TERMS AND CONDITIONS OF CARRIAGE FOR PASSENGERS

Article 1 - General Provisions - The carriage of passengers on Vetor hydrofoils is governed by the following Terms and Conditions, which are deemed accepted upon purchase of the ticket.

Article 2 - Ticket - To travel on Vetor hydrofoils, passengers must hold a valid ticket. Tickets are personal, non-transferable, and issued only by authorized ticket offices or the Company's offices. Any passenger found traveling without a valid ticket, without having previously informed the onboard staff, shall be required to pay twice the applicable fare for the journey from the port of embarkation to the port of disembarkation. If the port of embarkation cannot be determined, the passenger shall pay twice the fare from the route's originating terminal. Tickets may only be issued onboard in exceptional circumstances, subject to payment of a surcharge equal to twice the ticket price.

Article 3 - Delayed Departures - Vetor shall not be liable for any compensation or damages resulting from delayed departures of its hydrofoils, except as provided under Regulation (EU) No. 1177/2010.

Article 4 - Cancellation or Modification of Services - Vetor reserves the right to cancel or modify all or part of any scheduled service, without prior notice, in cases of force majeure. In such cases, passengers may request to travel on the next available departure, subject to seat availability, or cancel their trip and request a refund by submitting the complete ticket. Refunds shall be issued within seven days. No additional compensation or damages shall be payable by Vetor for any cancellation or modification of services, regardless of the cause, except as provided under Regulation (EU) No. 1177/2010.

Article 5 - Conditions and Fares - The conditions of carriage are governed by these Terms and Conditions. Applicable fares are those indicated on the ticket.

Article 6 - Ticket Validity - Tickets are valid only for the date and departure time indicated on the ticket. Passengers who fail to present themselves for departure shall not be entitled to any refund. Tickets must be presented upon request by onboard personnel.

Any changes in the number of passengers communicated at the time of boarding shall not give rise to any refund. No refunds shall be granted for lost or stolen tickets or for any booking or sales service fees.

Article 7 - Boarding, Disembarkation, Transfer, and Firearms - From boarding until disembarkation, passengers must comply with all instructions issued by the Master. Passengers carrying firearms must surrender them to the Master upon boarding and collect them upon disembarkation. Boarding and disembarkation, whether via gangway or tender boats, are undertaken entirely at the passenger's own risk. Vetor shall not be liable for any injury or damage to persons or property occurring during such operations.

Article 8 - Sick Passengers - Persons suffering from contagious diseases are not permitted to board.

Article 9 - Interrupted or Extended Voyages - If, due to force majeure, passengers are unable to disembark at their intended destination, they shall disembark at the next port of call without entitlement to any refund.

If the voyage exceeds the scheduled duration by more than one hour, Vetor may, upon written request submitted within one month, grant a partial refund of the ticket price, except as otherwise provided under Regulation (EU) No. 1177/2010.

Article 10 - Prohibited Conduct - Passengers are prohibited from: including flammable, hazardous, or

dangerous materials in their luggage, carrying smuggled goods, transporting letters or parcels subject to postal charges, carrying state-controlled goods or any goods prohibited from export, bringing into passenger lounges objects or animals that may disturb or inconvenience other passengers, moving from their assigned seat, lying down on sofas or seats, opening or closing windows without requesting assistance from onboard personnel. Passengers shall be liable to the competent authorities and to Vetor for any breach of these provisions. Vetor reserves the right to recover any losses, fines, penalties, or damages incurred as a result of such violations. Passengers shall also compensate Vetor for any damage caused to the hydrofoil or its onboard furnishings, without prejudice to any legal penalties that may apply.

Article 11 - Luggage - Each passenger is entitled to carry one suitcase with maximum dimensions of 50x30x15 cm. Excess baggage shall be charged according to the applicable tariff. Luggage must contain only the passenger's personal belongings. Baggage, goods, and other items are accepted only when accompanying the passenger.

Article 12 - Dogs and Other Pets - Animals accompanying passengers are permitted exclusively on deck and upon payment of the applicable fare. Dogs must be kept on a leash and wear a muzzle.

Article 13 - Liability - Vetor shall not be liable for loss or damage arising from storms, shipwrecks, collisions, changes of route, unscheduled port calls, quarantine, fire, war, piracy, maritime accidents or perils, suspension of ports or routes, changes in itineraries or schedules, or any other event connected with navigation resulting from force majeure.

Article 14 - Reservations - Reservation may be made by telephone or via the Internet, subject to advance payment of the ticket. A booking service fee (advance booking charge) applies to every ticket purchased. Passengers must present themselves at the ticket office at least 30 minutes before departure to complete check-in procedures. Failure to do so shall result in cancellation of the reservation, and no refund shall be due.

Article 15 - Cancellations, Reservation Changes, Penalties, and Refunds - Passengers may cancel their reservation up to 8 days before departure. If notice is given within this period, Vetor shall issue an open voucher, valid for the calendar year of issue, which may be used by the passenger for the same type of journey. After this deadline, passengers may make one reservation change free of charge, subject to availability, provided the request is made no later than 2 working days before departure. After this final deadline, no refunds or changes shall be permitted. Passengers may request one additional reservation change, subject to payment of the applicable penalty fee and availability, provided the request is made at least 2 working days before departure. For any refund or reservation change request, the complete ticket must be presented.

Article 16 - Complaints - Passengers wishing to submit complaints regarding onboard services may address them to the Master or submit them in writing directly to Vetor S.r.l. Via Porto Innocenziano No. 49, 00042 Anzio (Rome), Italy. If no response is received within sixty days of submission, passengers may refer the matter to the Transport Regulation Authority in accordance with Regulation (EU) No. 1177/2010.

Article 17 - Publication and Amendments - These Terms and Conditions are displayed for public information at all Vetor ticket offices and in passenger areas onboard the hydrofoils. Reference to the availability of these Terms and Conditions is also printed on passenger tickets.